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| Actor | Description | Use Case(s) |
| Sales Associate | An employee that takes quote from an existing customer. | Creates Quote |
| Customer | A company/person who needs service, and is present in the legacy database. | Views Quote |
| Employee I | An in-house employee who could review the quotes. | Completes Quote |
| Employee II | An in-house employee who could review & convert a quote to purchase order | Converts quote to purchase order |
| Admin | An employee who maintains sales associate database and can access quotes | Maintains Sales Associate Data,  Maintains Quote Data |
| Legacy Database | Database of registered customers | Created Quote,  View Quote |
| External Computing System | A system to assign date and sales comission for a quote | Converts Quote to purchase order |

Fig: Actor Dictionary